

www.SuburbanConstruction.com

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Exclusive Lifetime Workmanship Warranty

A+ Better Business Bureau Rating

Showroom Hours: M - F 8AM - 6 PM Sat 9 AM - Noon

Nationally Ranked by Remodeler & Qualified Remodeler Magazines

Over 26,000 Satisfied Customers

Family Owned Local Business

Huge Retail Showroom

We love Referrals! You may receive up to \$50 reward for referring your friend or neighbor:

- Windows
 - O Double Pane
- Triple Pane
- Insulated Siding
 - Vinyl
 - Steel
 - Aluminum
- Entry Doors
 - Prefinished
 - Fiberglass
 - Steel
- Storm Doors
- Patio Doors
- Overhead/Trim
- Shutters
- Gutters
- Gutter Cap
- Energy Saving Solutions

Republic Windows & Doors 1333 N. Hickory Ave. Chicago, IL 60642

Republic Phone: 312-932-8000 Republic Fax: 312-932-8550

At Suburban, we try to partner up with the best manufacturers in the remodeling industry. We have been a dealer in good standing of Republic Windows and Doors since the mid 1980's. Suburban Construction has received many "Dealer of the Year" awards and is deeply saddened and disappointed to hear the following:

"Republic Windows & Doors will shut its doors Friday, causing approximately 300 workers to lose their jobs at the north side manufacturer. The company, which has been in business since 1965...Bank of America, had canceled its line of credit due to a severe downturn in business at the plant...At the high point of the residential construction market, product sales to home builders totaled \$30 million at the company. This year, those sales will total \$6 million, said Amy Zimmerman, vice president of sales and marketing. Sales of replacement windows will total \$38 million this year, down from a high of \$40 million....Banks are in the business to make money and at some point they have to make a business decision and that's what this is... Zimmerman said. Certainly the new construction segment didn't help. If the bank saw some type of light at the end of the tunnel, maybe the bank would have extended a line of credit to Republic." Quote from the Chicago Tribune staff reporter - December 3, 2008

Per our agreement with your contract, we will continue to honor our workmanship warranty.

However, the manufactures lifetime product warranty (i.e. window glass replacement, product hardware, etc.) is with Republic Windows and Doors. You will find their contact numbers at the top of this letter.

I appreciate the business you have given me and my family, please think of us in the future for any of your home improvement needs. Should you require any assistance we will try to help you out the best we can.

JR Girskis

President

Suburban Construction Inc.